

## ePOS - Key Functionality Summarised

This document summarises the key capabilities available within the ePOS solution for ERP One.



### + General

ePOS is a point of sale application for use with ERP One. It supports in-store sales processing, including item scanning, transaction handling, and payment processing. The application uses product, pricing, and stock data from ERP One. When a connection is available, this data is kept aligned between systems.

### + Fast, Simple Transactions

ePOS supports the creation and completion of sales transactions at the point of sale. Items can be added to a transaction by scanning, searching, or selecting from product categories. Pricing and stock information is shown during the transaction. Transactions can be saved and resumed before completion.

### + Offline Capability

ePOS supports offline operations when an internet connection is not available. During offline operations, cash sales can be recorded using locally stored product data. When connectivity is restored, offline transactions are synchronised with ERP One and reflected in stock and sales records.

### + Data Synchronisation with ERP One

ePOS exchanges data with ERP One when a connection is available. This includes product information, pricing, and completed sales transactions. Synchronisation occurs automatically and reduces the need for manual data entry between systems.

### ePOS Features at a Glance

- + Secure user sign-in with supervisor controlled permissions.
- + Device setup with support for common POS peripherals.
- + Cash management processes, including opening, closing, and reconciliation.
- + Product lookup with support for images, categories, and stock visibility.
- + Automatic application for promotions.
- + Handling sales, returns, refunds, and exchanges.
- + Support for cash, store credit and Customer-facing display.
- + Centralised reporting and management tools.