



ePOD for SmartDistributor – Key functionality summarized

This document summarizes the key features available within ePOD, the electronic proof of delivery application (app)

The drivers manifest is created utilizing the SmartDistributor Truck Routing System's load sheets. Users are set up within SmartDistributor's Webservices.

The app must be on-line to the SmartDistributor system, either on the corporate network or public internet, to receive the manifest. Deliveries and collections may then be processed in off-line mode, but the app must be online to update SmartDistributor and to complete the manifest.

Supported Operating Systems and operating requirements:

Android

- Camera (barcode scanning and image capture)
- Location permission (optional, geolocation updates)
- Photos/Media/Files permission (optional, gallery /camera roll access)

iOS

- Camera (barcode scanning and image capture)
- Location permission (optional, geolocation updates)
- Background App Refresh (optional, keeps Navigator in sync with progress while app is not visible – this is also done while app is displayed).

Provision of this Service is subject to Customer maintaining supported device OS.

Supported transactions:

- Customer deliveries
- Customer collections
- Inter-branch deliveries
- Collection from supplier for onward delivery to customer (semi direct)

SmartDistributor ePOD Driver Manifest

The manifest is created the Truck Routing System in SmartDistributor and is exported for use on the app.

In the ad-hoc manifest workflow, a user may scan a supported document and automatically add the drop to a new manifest in SmartDistributor.

The user may confirm that they have accepted the manifest from within the app, or they may reject it. Once confirmed within the app, the manifest is locked to the user until the run is completed.

Once exported to the app, the user may view the following detail for each drop:

- Customer name and address detail
- Delivery contact detail (if specified on original order)
- Lines on the document, including product number, description and quantity to be delivered
- Notes associated with the document

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The driver's manifest is created utilizing the Truck Routing System in SmartDistributor and is exported for use in the app.

Geofence functions

It is possible to define a geo-location to represent the home location for the branch within SmartDistributor when configuring ePOD. As the ePOD device enters or leaves this location, the departure and arrival times are recorded within SmartDistributor, and all items on the manifest are automatically updated to "In Progress" upon leaving the branch location.

Using SmartDistributor ePOD for managing deliveries

Selecting the drop

If a drop is selected, then the full customer name and delivery address will be visible with the list of documents applicable to the drop.

- The driver may select a document from the list
- The driver may select a document via a barcode scan
- The driver may input a document manually

If a drop is selected out of sequence the driver will be warned but will be allowed to continue.

Delivery processing in the SmartDistributor ePOD app

Complete – The driver can confirm delivery as complete and capture customer signature, feedback, and images of the delivered goods.

The transaction will be marked as delivered in SmartDistributor, and the signature and images will be visible from Order Inquiry.

Failed – The driver can indicate that a line on a document, or the entire drop, has failed within the app.

Any notes, reasons or images that may have been captured within the app will be transmitted to SmartDistributor and will be stored against that document for information support purposes

Parked – The driver can indicate that the delivery has been parked (i.e. unable to complete, for whatever reason). No updates will be made within SmartDistributor for such events, but the driver can retry the delivery at a later point in the journey.

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KCS provides advanced, fully integrated business systems, installation and support services for the manufacturing, wholesale and distributive markets. The company has over 40 years of extensive knowledge and experience of working with wholesalers, distributors and manufacturers across many sectors. The company's class leading solutions are functionally rich and highly flexible.

The KCS product solution set has a track record of delivering wide-ranging benefits including greater operational efficiency, cost savings and resource and asset utilisation, together with real-time information for management decision making.

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