



## ePOD for Navigator – Key functionality summarized

This document summarizes the key features available within ePOD for Navigator, the electronic proof of delivery application (app)

The drivers manifest is created utilizing a Navigator Warehouse Shipping Report. IWMS is not required in order to deploy the app. Users are drivers set up in Navigator. Using the ePod app Drivers request the import of manifests from Navigator.

The app must be on-line to the Navigator system, either on the corporate network, or public internet, to receive the manifest. Deliveries and collections may then be processed in off-line mode, but the app must be online to update Navigator and to complete the manifest.

### Supported operating systems and requirements:

#### Android

- Camera (barcode scanning and image capture)
- Location permission (optional, geolocation updates)
- Photos/Media/Files permission (optional, gallery /camera roll access)

#### iOS

- Camera (barcode scanning and image capture)
- Location permission (optional, geolocation updates)
- Background App Refresh (optional, keeps Navigator in sync with progress while app is not visible – this is also done while app is displayed).

Provision of this Service is subject to Customer maintaining supported device OS.

### Supported transactions:

- Customer deliveries
- Customer collections

### Navigator ePOD driver manifest

The manifest is created utilizing the Warehouse Shipping Report ePod.

The vehicle ID is Truck Route in the Navigator system.

### Once imported, the user may view the following details for each drop:

- Customer name and address detail
- Delivery contact detail (if specified on original order)
- Lines on the advice, including product code, description and quantity to be delivered
- Lines on the collection, including product code, description and quantity to be collected
- Notes (Special Instructions on the Customer file)

### Using Navigator ePOD for managing deliveries

#### Selecting the drop:

If a drop is selected then the full customer name and delivery address will be visible with the list of advice documents applicable to the drop. Any delivery instructions (external) will also be visible.

- The driver may select an order (drop) from the list
- The driver may select an order (drop) via a barcode scan
- The driver may browse the list of orders (drops) and select

If a drop is selected out of sequence the driver will be warned but will be allowed to continue.

### Delivery processing options within the Navigator ePOD app

**Complete** – The driver can confirm delivery as complete and capture customer signature. When within range, the order will be updated within Navigator.

**Failed** – The driver can indicate that a line on an order, or the entire order, has failed within the app. Any notes, reasons or images that may have been captured within the app will be transmitted to Navigator and will be stored against that order for information support purposes.

**Parked** – The driver can indicate that the delivery has been parked (i.e. unable to complete, for whatever reason). No updates will be made within Navigator for such events, but the driver can retry the delivery at a later point in the journey.

eWAREHOUSE\_EPOD-NAV-FACTSHEET/01/NA -21-05-25

#### About Kerridge Commercial Systems (KCS)

KCS provides advanced, fully integrated business systems, installation and support services for the manufacturing, wholesale and distributive markets. The company has over 40 years of extensive knowledge and experience of working with wholesalers, distributors and manufacturers across many sectors. The company's class leading solutions are functionally rich and highly flexible.

The KCS product solution set has a track record of delivering wide-ranging benefits including greater operational efficiency, cost savings and resource and asset utilisation, together with real-time information for management decision making.

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