DNav-Online Factsheet

Kerridge Commercial Systems

DNav Online

DNav-Online is a website solution for your trade customers to use 24/7. DNav-Online is integrated with Navigator (the core ERP system) and provides real-time data, with the following functions that are available.

NOTE - Access to any and all features listed below are security access granted.

Customer Dashboard — Allows you to view all open orders currently in the system, all quotes waiting for acceptance, orders that have been placed online awaiting omer service review, when orders are scheduled to be delivered, a list of items that the user has previously viewed, and what is on their open ledger.

Inventory Inquiry — Label inventory in the warehouses you deem the customer can view. Special messaging can be included to prompt the customer to call if they do not see any current availability.

Specials — Deemed to be available at a reduced price. This could be aged inventory or discontinued material that is taking up valuable space in your warehouse.

Order Status — Allows you to look up both open and invoiced orders in a single view. Invoices up to 999 days are available to be accessed.

Purchase History — A 24 month historical breakdown of the amount that you have purchased. Designed for ensuring that you are properly budgeted for purchases for next year.

Order Entry — A streamlined entry screen that allows you to put in multiple item codes and quantities without having to hunt and peck for items and loading them in to the shopping basket. For customers that are familiar with your item numbering scheme.

Open Invoices — A AR statement view of the open ledger denoting the aging of the invoices. From this view, customers can place payments online for the invoices that they select which will automatically flow through to the Accounts Receivable department.

Promotions — Area where sales advert may be promoted ,current sales ads, highlight websites, and broadcast any new product introductions and marketing material.

Cart Archive — Allows for customers to remember previously placed orders for retrieval. Job specific orders or common replenishment orders can be viewed or transferred to the shopping cart for accelerated order entry.

Route workflow specific inquiries to the proper department — Create specific information requests that are automatically routed to the appropriate personnel. Some examples include proof of delivery going to customer service and invoicing questions automatically routed to Accounts Receivable.

Price Lists — Allows customers to access their specific pricing as well as future pricing based upon the effective date of the price list. When a new pricing increase is scheduled to take place next month, customers can request to get their specific pricing. Pricing requests can be made for the entire catalogue, a specific manufacturer/s, or a series within a manufacturer.

Intranet link you wish to provide — Links to your preferred supplier's websites, new product introductions, and custom marketing material — all can be added for your customer's convenience.

Ordering for multiple stores with a single log in — For customers that have multiple stores, the ability to change to specific locations for specific orders without having to have separate user ID's and log ins to access the individual store.

Customizable to your corporate brand — Allows you to change the font, the color scheme, and add your corporate logos to match with your existing corporate braning.