



Specialist manufacturer moves its systems up a gear

For over 30 years, Tor Coatings has manufactured its own branded products as well as products for other well known brands.

The Birtley-based business is a subsidiary of RPM International Inc., a multi-national multi-billion dollar business with subsidiaries which manufacture and market high performance coatings, sealants and speciality chemicals.



Results

- Configured to suit the business
- Complete control of raw materials
- Improved warehouse management
- Purchasing reflects sales orders
- Platform for business growth
- Opportunities to extend system use
- Pro-active business management
- Future proof - turn on functionality

The requirement

In 2008, Tor's management team concluded that their existing software, which integrated stock control, EDI and batch traceability, was no longer fit for purpose as they required a 'real time' solution which offered accurate business critical information. Parent group RPM also required improved information on financial performance.

The existing software was also text-based, matching Tor's past production requirements, but what they needed was a graphical user interface (GUI) solution which could display KPIs in a dashboard style view for management purposes.

The solution

K8 Manufacturing consolidates data from across a business into a single source, ensuring all information is both accurate and up to date. The system was easily configured to work within Tor's manufacturing and multi-fill requirements, and also offered a till sales module for use with the company's sales counter.

Initial consultancy to system go-live took just nine months. The project included a comprehensive business process mapping exercise to determine current processes in the sales, purchasing, manufacturing and accounting areas; duplications were also identified

Following software programming, data migration and conversion and training, the go-live took place over a weekend.

// The support we receive has always been very professional.



Customer Service Manager Jan Roberts said: “The implementation team at Kerridge Commercial Systems were friendly, professional and readily available. Their knowledge and commitment to react meant that the project was managed smoothly and accurately.

The support we receive has always been very professional. Our on-going relationship and service experience continues to be excellent.”

Futures

A second phase will see additional modules installed to allow integrated management of payroll, SFDC, MRP, timesheet input, multi-warehouse, call logging, capacity planning and enhanced reporting.

This functionality will further increase the efficiency of the business and reduce manual input allowing staff to concentrate on growth.

Highlights

- Great project management
- Detailed business process mapping
- Professional implementation team

About Kerridge Commercial Systems (KCS)

KCS provides advanced, fully integrated business systems, installation and support services for the manufacturing and field service markets, the company has over 40 years of extensive knowledge and experience of working with manufacturers, field service engineers and distributors across many sectors. Our class leading solutions are functionally rich and highly flexible.

Our solutions have a track record of delivering wide ranging benefits including greater operational efficiency and cost savings, resource and asset utilisation, together with real-time information for management decision making.

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