Kerridge
Commercial Systems

As JT Dove Plans Its Next Growth Strategy, Management Bring K8 Onboard

Leading Builders' Merchant, JT Dove Ltd, has made a significant investment in a new ERP system to improve efficiencies and allow for the next phase of growth.

DOVE BUILDING MATERIALS

The new chosen ERP system, Kerridge Commercial Systems' (KCS) K8, will be used across all of JT Doves 19 locations by around 190 users throughout the group, across the branches and in head office. The system will allow for better customer service through better support of the team and their daily activities.

The decision follows a rigorous tender process. Managing Director at JT Dove, Steve Robinson, said:

"We made the decision to upgrade from our legacy system to improve efficiencies right across the business, in line with our continuing growth. After a detailed review of the ERP market, I have confidence that this is the right System for JT Dove and that there is no other product with such a depth of advanced functionality for builders merchants."

K8 is a fully integrated system that comprises financial accounting as well as a suite of apps designed to digitally transform delivery, showroom and warehouse management tasks. These are accessed through the KCS Digital Services gateway that enables users to access, and proactively use, data from their version of K8 on an iOS or Android device.

At JT Dove there will be 60 drivers using the K8 ePOD app that will enable them to access and manage a branch generated electronic manifest with signature capture. KCS's latest generation digital services will also be used to support their digital web development.

New Business Sales Director at KCS, Paula Hayter, said, "JT Dove was looking for an out of the box solution with functionality to support every aspect of its mixed merchant business. K8's timber and bathroom functionality far surpass that of JT Dove's legacy system, as well as providing the centralised purchasing for core products and sophisticated rebate management they wanted."

"We know K8 is renowned for its ease of use and I'm delighted that several staff who have worked with it before elsewhere have said how much they are looking forward to using the latest version in their roles at JT Dove."

KCS recently acquired EDP, which developed JT Dove's legacy system. Steve Robinson added, "This has given us an extra level of confidence in the implementation, seeing as KCS will be managing both ends of our migration journey."

More information on JT Dove's branches is at www.jtdove.co.uk

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Managing Director,
JT Dove

ORACLE Gold Partner