



## Internet Solutions

## e-commerce

e-commerce - combining the power of the internet with the capability of K8

### ○ The Kerridge Commercial Systems e-commerce integrated solution

K8, the Kerridge Commercial Systems fully integrated trading solution has dynamic, integrated e-commerce facilities. Information that the customer sees about products, prices and availability is taken directly from the K8 system in real-time. Similarly transactions are updated on the K8 system immediately.

With these additional, optional facilities K8 customers can increase their competitiveness by; improving customer service levels and achieving greater sales volumes and profitability.

### ○ Web hosting solutions - first steps

The starting point for any online trading or e-commerce solution is to have a presence on the Internet. This could be by deploying a website on the business's own web server or contracting for a rented web-hosting service.

Kerridge Commercial Systems can offer a comprehensive web hosting facility and support service. These are hosted in one of many secure hosting centres around the world.

### ○ Developing e-commerce solutions

K8 can be turned into an e-commerce enabled solution quickly, easily and cost effectively.

- A standard website can be provided which gives an effective, quick to deploy and easily maintained on-line web presence.
- Alternatively, Kerridge Commercial Systems will provide access to the necessary tools whereby a customer's third party developer can construct an integrated tailored e-commerce solution.

Kerridge Commercial Systems is pleased to advise and support this process. Both options operate in 'real - time' and the core functionalities (see below) are very similar. Users of the website are able to rely on the price, stock and availability information, transaction histories and can order accordingly. Items not in stock can automatically create a back-order position to be fulfilled when stock becomes available.

### Kerridge Commercial Systems Web catalogue - functionality

The Kerridge Commercial Systems e-commerce solution provides a range of integrated functionality including:

- Product search
- Product information
- Stock availability
- Ordering
- Create/manage order templates
- Retrieve copy invoices / statement / proof of delivery as PDF files
- Review order tracking

### ○ Courier integration

K8 e-commerce can be specified to integrate with courier companies (e.g. UPS, TNT, Business Post) to assist in tracking consignment status and delivery positions. Further information about this valuable add-on service is available on request.